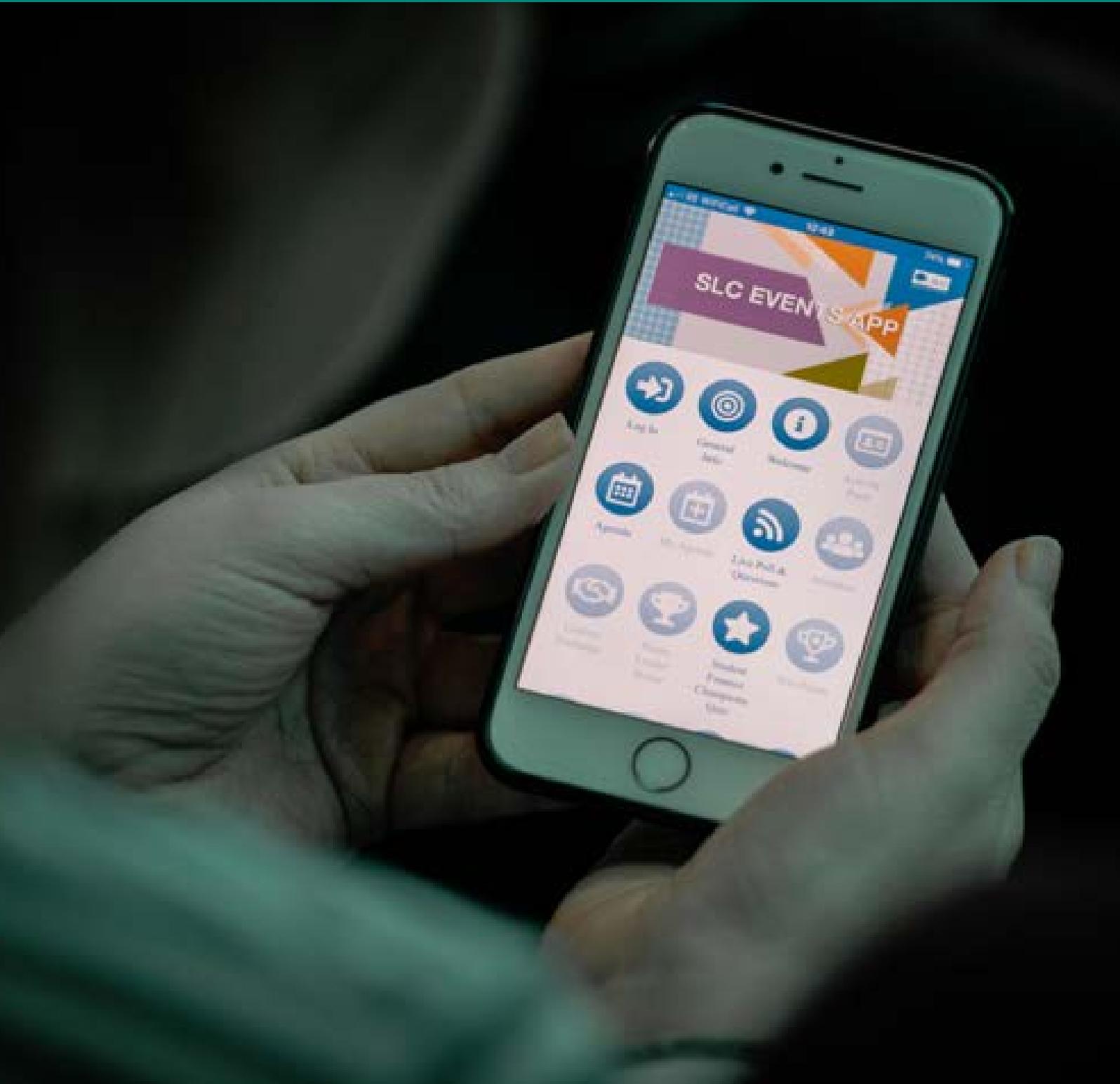




Student Loans Company

HE Student Support Seminar 2019

Student Finance Champions Quiz



ATTENDANCE MANAGEMENT	
Which types of CoC go through automated processing?	<ul style="list-style-type: none"> A. Fee and pre-liability internal transfer B. Post liability course and fee C. Withdrawal and Suspension
When should a student be confirmed as in attendance for undergraduate study?	<ul style="list-style-type: none"> A. Once the student is enrolled B. 1st day of attendance of term one of the course start date C. 1st day of attendance following your institutions cooling off period
You cannot use a Fee CoC to communicate information to SLC about a student's circumstances which doesn't relate to a fee change?	<ul style="list-style-type: none"> A. True B. False
Which two of the following would NOT be considered best practice for pre-registration activity?	<ul style="list-style-type: none"> A. Establishing funding intentions for students expected to be admitted, but not in SIS B. Prompting students with missing NI numbers to contact SLC C. Advising students to fund the whole tuition fee cost with a fee loan D. Encouraging students changing courses in clearing to submit CoCs E. Submitting CoCs for students changing courses in clearing
<p>You want to reduce fee liability for a student who is withdrawing at the end of term 2. Full year course fee is £9,250 but the student only attended the first two terms therefore you will only be charging £4,625.</p> <p>Assuming the student is not self-funding any element of their fee, which of the below should be entered as Tuition Fee Charge and Tuition Fee Liability on the Withdrawal CoC?</p>	<ul style="list-style-type: none"> A. £2,312 B. £4,625 C. £6,937 D. £9,250
What was the total fee and maintenance overpayment value caused by withdrawals in 17/18 as at December 2018?	<ul style="list-style-type: none"> A. £28 million B. £38 million C. £48 million D. £58 million

ATTENDANCE MANAGEMENT CONTINUED	
Where registration is outstanding for 6 weeks from the course start date, and the student has a historical overpayment, SLC will;	<ul style="list-style-type: none"> A. Automatically place the student into the collections process at this point B. Cancel the application C. Release the maintenance payment to the student D. None of the above
Inaccurate information on CoCs, and/or late submission of CoCs, can lead which of the following;	<ul style="list-style-type: none"> A. Financial hardship B. An overpayment of maintenance and tuition fee loan C. Can disrupt the student's scheduled repayment plan D. All of the above
<p>A student moves from a September intake to a January intake on the same course.</p> <p>Should a transfer CoC be submitted to change the student to the January intake?</p>	<ul style="list-style-type: none"> A. Yes B. No
In respect of SLC which of the following statements is true;	<ul style="list-style-type: none"> A. An HEP must conduct a face to face engagement with a student at the point of enrolment B. Face to face engagement at the point of enrolment should only take place with new students according to SLC policy C. SLC consider face to face engagement with new students at the point of enrolment as best practice
COURSES MANAGEMENT	
Providers in what location(s) are able to offer a high fee rate for accelerated courses?	<ul style="list-style-type: none"> A. England, Northern Ireland, Scotland and Wales B. England and Wales C. England and Scotland D. England only
<p>A 3 year Full-time BSc in Computing has a total of 380 credits. There is also a part-time version available.</p> <p>In CMS, what duration would you choose for English students?</p>	<ul style="list-style-type: none"> A. 3 years 'full-time equivalent' B. 5 years 'full-time equivalent' C. 6 years 'full-time equivalent'

COURSES MANAGEMENT CONTINUED	
What is the earliest date a third term can be set up in CMS for an English HEP delivering a course that starts in September?	<ul style="list-style-type: none"> A. No earlier than 30th March B. No later than 30th March C. No earlier than 1st April D. After Easter break
Where your course starts on the 21 st August 2019, what date would be the end of the academic year?	<ul style="list-style-type: none"> A. 31st July 2020 B. 1st August 2020 C. 30th September 2020 D. 20th October 2020
You offer a 2 year Full-time Postgraduate Master's Dental Hygiene Course for English domiciled students. How should this be added to CMS?	<ul style="list-style-type: none"> A. As a Postgraduate course, because the course is eligible for PG support B. As an Undergraduate course, because the course is eligible for UG support C. None because the course is not eligible for support
As of 19/20 you plan to stop running one of your courses. On CMS do you?	<ul style="list-style-type: none"> A. Close the course B. Use available Course Years functionality
In which scenario can you add JACs codes to CMS?	<ul style="list-style-type: none"> A. The course is a new course from AY18/19 B. The course is a new course from AY19/20 C. The course has returning students from 18/19 to 19/20
What credit value would you enter on CMS for a part-time course where the full time course gains 380 credits on completion?	<ul style="list-style-type: none"> A. 220 B. 280 C. 300 D. 380
Eligible Doctoral Courses may be a combination of;	<ul style="list-style-type: none"> A. Part-time study and a Level 8 award B. Research based study and full-time C. A Postgraduate certificate and distance learning
To be compliant with SLC's Service Agreement a University needs to submit their courses for full-time undergraduate courses by which date?	<ul style="list-style-type: none"> A. 31st January B. 28th February C. 31st March D. 31st October E. 30th November

STUDENT FINANCE PROCESSING & REPAYMENT	
<p>Your undergraduate student previously attained an Access to HE Diploma, funded by an Advanced Learner Loan.</p> <p>When would this loan be expected to be written off?</p>	<p>A. Upon registration for their HE course</p> <p>B. Upon attainment of the HE Qualification</p> <p>C. Upon completion of the duration of the HE Course</p> <p>D. Upon attainment of age 60</p> <p>E. Upon request by the student</p>
<p>In October the actual service level achieved for reassessment of CoCs was 19 days.</p> <p>What is the October target service level?</p>	<p>A. 20 working days from the date submitted by the HEP</p> <p>B. 20 calendar working days from the date received in the assessment team's in-tray</p> <p>C. 30 working days from the date received in the assessment team's in-tray</p> <p>D. 30 working days from the date submitted by the HEP</p> <p>E. 30 calendar days from the date received in the assessment team's in-tray</p>
<p>Interest is calculated using RPI. In which year was the RPI figure the highest?</p>	<p>A. 2012/13</p> <p>B. 2014/15</p> <p>C. 2016/17</p> <p>D. 2018/19</p>
<p>How many HEPs did SLC work with in AY 2018/19?</p>	<p>A. 687</p> <p>B. 717</p> <p>C. 757</p> <p>D. 857</p>
<p>What is Connexus?</p>	<p>A. A system that validates passports with HMPO</p> <p>B. A system used to try help to establish residency confirmation</p> <p>C. A system used by SLC to gain information directly from the Home Office</p> <p>D. A system used to supply OFSTED approved childcare providers</p>
<p>How many reassessments did SLC conduct due to incorrect course information held in CMS in the academic year 2017/18?</p>	<p>A. 55,000</p> <p>B. 85,000</p> <p>C. 110,000</p> <p>D. 135,000</p>

STUDENT FINANCE PROCESSING & REPAYMENT CONTINUED	
<p>A graduate eligible to make loan repayments earns £22,000 p.a. and receives a further £4,000 as a bonus in September. They make voluntary repayments, as the employer was late and only started making PAYE deductions in June.</p> <p>Which of the following statements is true?</p>	<ul style="list-style-type: none"> A. The repayer can request a refund of voluntary repayments and PAYE deductions B. The repayer can request a refund of voluntary repayments C. The repayer needs to request a refund on all their PAYE deductions if under the threshold D. The repayer will be automatically refunded the excess of £4,000 over the monthly threshold in September
BURSARIES	
<p>To view a particular student record on the Bursary Portal, which is the best means of searching?</p>	<ul style="list-style-type: none"> A. Basic Search B. Advance Search C. Student Search
<p>EU students are eligible for Bursary funding if;</p>	<ul style="list-style-type: none"> A. The student has made an application for student finance and opted for their information to be shared for bursary purposes B. The HEP holds a full subscription to the bursary service C. The student has been resident for the majority of the last 5 years in the UK D. The student has been deemed eligible by the student finance system
<p>When an award has been made for a student, when should it be approved?</p>	<ul style="list-style-type: none"> A. On the day it is to be paid B. On the day before the Payment date C. At least 10 days before the payment date (Inclusive)
<p>When you wish to view the payment Instalments due to be paid. Which report should you use?</p>	<ul style="list-style-type: none"> A. Funding report B. Student payment report C. Fee Waiver report
<p>The student list can be exported from the portal in what format?</p>	<ul style="list-style-type: none"> A. CSV B. XML C. CSV and XML D. None

ELIGIBILITY & ENTITLEMENT	
<p>I am a migrant worker, who is paid monthly and is starting a course in September 2019.</p> <p>To demonstrate that I am continuing to work during study, I may be asked to submit payslips from;</p>	<p>A. September, November and February B. October, January and April C. November, March and May</p>
<p>Name the 2 countries that you can study in and get your Maintenance Loan paid in 2 instalments.</p>	<p>A. Africa B. Australia C. China D. France E. Korea F. USA</p>
<p>I usually walk to university, and incur no costs, however I am about to go on my NHS placement. I live here, on the De Vere Estate and must travel using my own car to the Royal Hampshire County Hospital, Winchester.</p> <p>How much travel expense can I claim per journey from the Learner Support Fund?</p>	<p>A. £13.40 B. £14.40 C. £15.40 D. £16.40</p>
<p>I cannot access EU support however I could access Migrant Worker status.</p> <p>Where might I be from?</p>	<p>A. Denmark B. Norway C. Sweden</p>
<p>Which of these is considered an acceptable signatory for the Estrangement Declaration Form?</p>	<p>A. Chemist B. Manager C. Retired Bank Society Official D. Teaching Assistant</p>
<p>I started the first year of my full time course in August 2017. I am living away from home in Manchester. I have a means tested application and my parents earn under £25,000.</p> <p>How much Maintenance Loan am I entitled to?</p>	<p>A. £6,090 B. £7,529 C. £8,944</p>

ELIGIBILITY & ENTITLEMENT CONTINUED	
<p>I have a 12 year old son and wish to apply for a Childcare Grant.</p> <p>What percentage of my actual childcare cost can I apply for?</p>	<p>A. 65%</p> <p>B. 75%</p> <p>C. 85%</p> <p>D. 95%</p>
<p>On what day does a student need to be ordinarily resident in Wales to meet SFW's residency criteria?</p>	<p>A. First day of the first academic year of their course</p> <p>B. First day of the course start date</p> <p>C. The date they apply for student finance</p> <p>D. 1st September of the year they start their course</p>
<p>I have applied to University to study a full time 4 year Degree however I previously studied 2 years of another programme and withdrew.</p> <p>How many years funding could I be entitled to for my new course?</p>	<p>A. 1</p> <p>B. 2</p> <p>C. 3</p> <p>D. 4</p>
<p>An eligible prisoner who is seeking financial support must have an earliest release date within how many years of the first day of the first academic year?</p>	<p>A. 2</p> <p>B. 4</p> <p>C. 6</p> <p>D. 8</p>



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