

# **Bursary Administration Service**

**HE Account Managers, Partner Services**

March 2019

# Agenda

- 1 Introduction
- 2 Overview of service
- 3 Enhancements
- 4 Interactive discussion
- 5 Feedback and Summary

# 01 Introduction

# Introduction

An interactive workshop with a collaborative delivery, this will focus on discussing key points from the current academic year but also in obtaining further engaging qualitative feedback from Higher Education providers (HEPs).

This workshop will encourage discussion regarding how the sector looks to diversify its student support provisions and how the Bursary Administration Service can continue to assist and improve in conjunction with this.





## 02 Overview of the Service

# Service Subscriptions

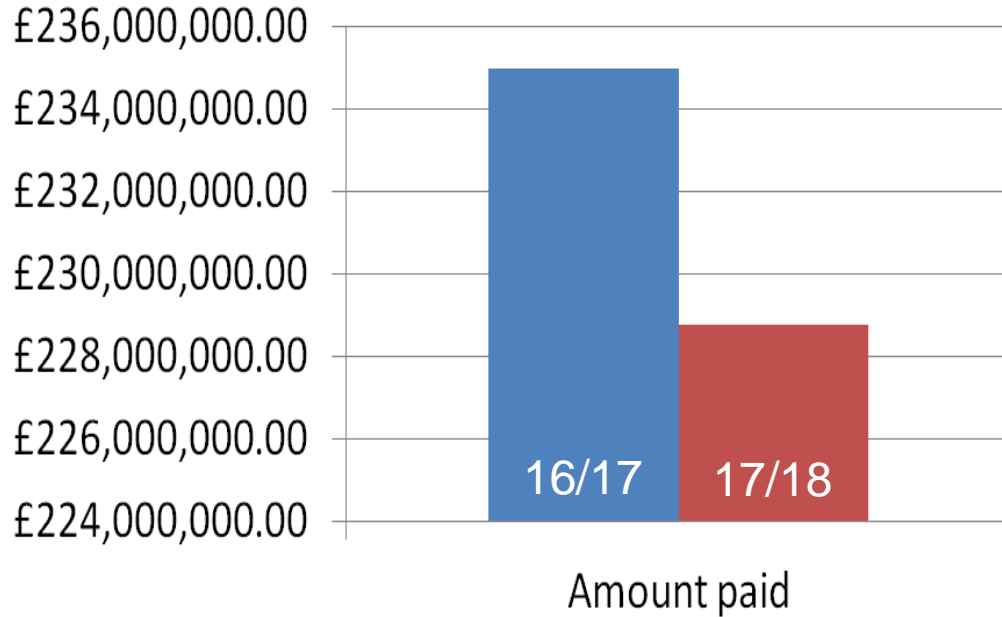
Contract	England	NI	Wales	Scotland	EU
Core	50	2	0	4	78
Full	145	8	12	8	



# Applications, Entitlements & Payments

	England		NI		Wales		Scotland	
	18/19 As at 01/02/2019	17/18 As at 01/02/2018	18/19 As at 01/02/2019	17/18 As at 01/02/2018	18/19 As at 01/02/2019	17/18 As at 01/02/2018	18/19 As at 01/02/2019	17/18 As at 01/02/2018
<b>Applications</b>	1,232,043	1,237,261	36,273	36,640	76,399	76,214	18,035	18,013
<b>Entitlements</b>	148,790	165,607	7,709	8,282	10,592	14,222	2,850	3,368
<b>Approvals</b>	135,154 (90%)	147,119 (89%)	4,639 (60%)	4,426 (53%)	10,266 (96%)	10,840 (76%)	2,548 (89%)	2,995 (88%)
<b>Amount Paid to Date</b>	£59,862,331	£68,223,645	£186,752	£202,840	£2,147,756	£2,348,987	£4,487,053	£4,537,202

# Amount paid overall comparison



## Key Point

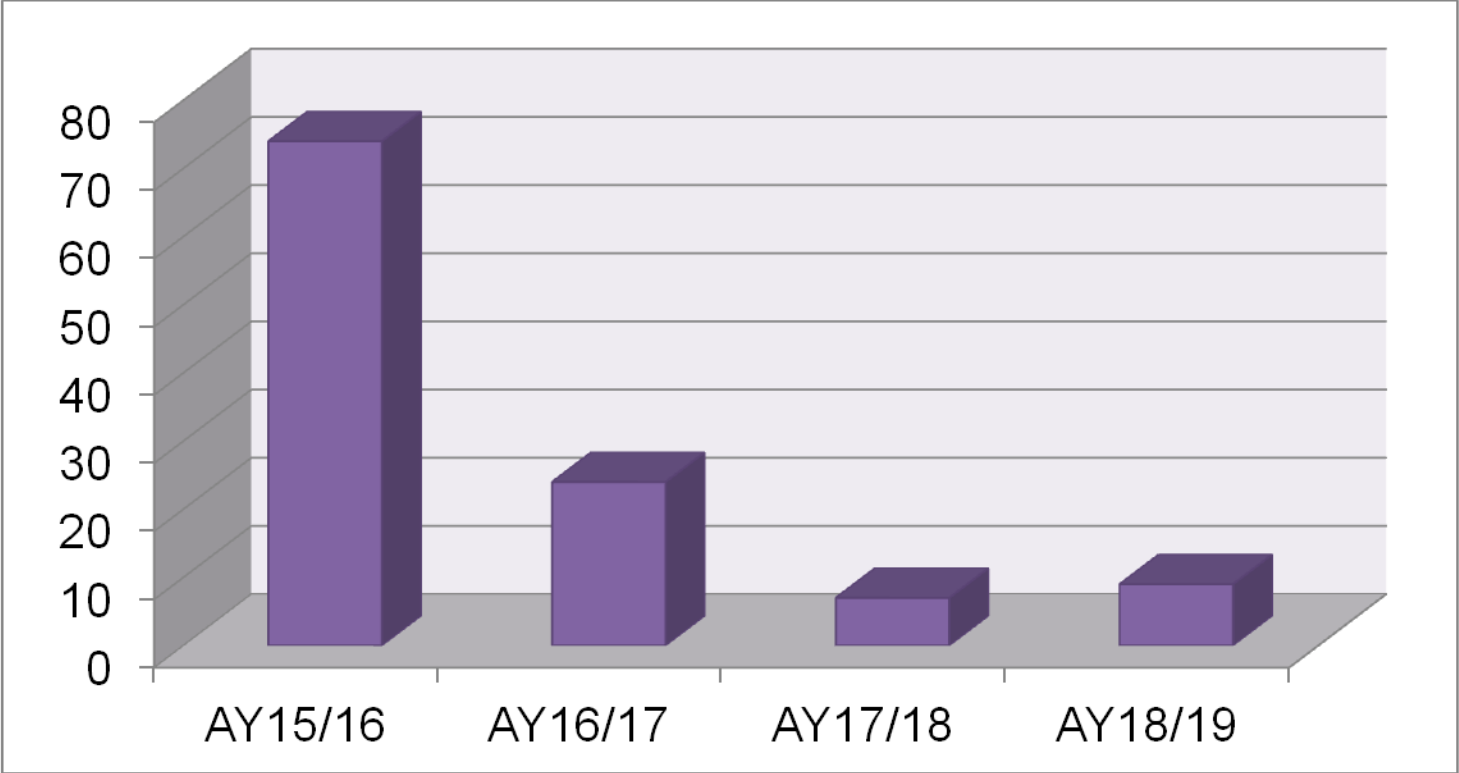
Decrease in the amount paid out overall by

**£6,209,256 (2.6%)**



# Fee Waivers

Volume of Providers using Fee Waiver Awards



# 03 Enhancements

# Enhancements

## ONE Independent status



Select a reason for "Independent" status:

- Over 25
- Under 25 with dependent
- Under 25 and Care Leaver
- Other (Estranged)

## TWO Exports



Ability to export the "Approvals List"

## THREE Manual awards



Select a reason for Manual awards:

- Direct Entrant
- Discretionary Award
- Hardship
- Medical Student
- Part Time
- Prior Year Award

# Enhancements

## Enhancements expected in next six months:

- Add an indicator highlighting if the student is studying an "Accelerated" course
- Sponsor consent to share
- Timeout will not occur when another HE Portal application (SIS/CMS) is active
- Ability to filter by Campus





# 04 Interactive Discussion

# Looking to the future...

- Is there an appetite to move away from financial rewards and offer more non-financial incentives instead?
- What other incentives do you plan to offer to students?
- How can our Bursary Administration Service be utilised to help you administer?



# Bursary Enquiries

PARTNERS SUPPORT DESK



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